

D21 digital index for 2017/2018 shows that German companies are lagging behind on mobile workspace

- The mobile workspace is becoming a competitive factor for firms
- Companies have to help employees embrace digitalization
- CHG-MERIDIAN is again supporting the D21 study as a partner

Berlin, January 24, 2018

The digital revolution is taking place only slowly in German society. It is therefore now more important than ever that companies take steps to ensure that they and their employees are ready for the future. This was one of the findings of the D21 digital index for 2017/2018 (<http://initiated21.de/publikationen/d21-digital-index-2017-2018/>), which was presented in Berlin on Tuesday. The study also found that the smartphone has established itself as by far the most popular end device throughout the population. However, this trend is finding its way into mobile forms of digital working ('remote working') at a slow pace. "Companies and public authorities have to play a bigger part in helping their employees make use of digital technologies. Employees in companies are still mainly teaching themselves digital skills outside of work. Employers now have to focus on unlocking this potential," says Oliver Schorer, member of the Board of Management and Chief Information Officer (CIO) at CHG-MERIDIAN, a non-captive provider of technology management and financial services.

As the digital index proves, people are indeed aware of the 'digital workspace', i.e. the ability to work from anywhere using connected devices. For example, one in five of the respondents now works in a virtual team that is not based at a specific location. Mobile forms of working are also becoming more appealing, and only 20 percent said that they're not interested in them. Fears that mobile working could result in a greater overall workload are also declining (drop of 5 percentage points). On the whole, those surveyed regard digitalization as a definite plus for their career and, in particular, for new job opportunities in their sector.

Mobile workspace: the onus is on companies

Despite employees' interest in mobile working, relatively few have the option to do so at the moment. Only 16 percent of those surveyed currently have access to mobile workplaces; even the figure for purely office roles is still less than a third. "It is in companies' own interests to step up here," explains Schorer. "They have to play a larger part in helping their employees embrace digitalization. Otherwise, they will lag behind their competitors in the long term. We have to champion a combination of digital skills obtained at home and at work. Employers can support this with their digital infrastructure. A customized business concept for mobile devices along the lines of 'corporate-owned,

Date: January 24, 2018

Your contact:
Matthias Steybe
Head of Communications
and Marketing

Franz-Beer-Strasse 111
88250 Weingarten, Germany

Tel: +49 (0)751 503 248
Fax: +49 (0)751 503 7248
Cell: +49 (0)172 667 1341
matthias.steybe@chg-meridian.de

www.chg-meridian.com

personally enabled' plays a crucial role in this context.”

The D21 Initiative is Germany's largest nonprofit network for digital society, consisting of representatives from trade and industry, politics, academia and civil society organizations. CHG-MERIDIAN is again a partner of the D21 digital index study.

Further information can be found at: www.chg-meridian.com

CHG-MERIDIAN: The Company

CHG-MERIDIAN is one of the world's leading non-captive providers of technology management services to the IT, industrial, and healthcare sectors. With some 900 employees, CHG-MERIDIAN offers its customers comprehensive support for their technology infrastructure – from consulting, financial, and operational services to used-equipment remarketing services through its two technology and service centers in Germany and Norway. CHG-MERIDIAN provides efficient technology management to large, medium-sized, and small companies as well as government agencies. It now serves more than 10,000 customers worldwide, managing technology investments worth a total of over €4.6 billion. The online-based TESMA® Technology and Service Management System provides more than 12,000 users with maximum transparency in technology management. The Company has offices in 37 locations in 23 countries across the globe; its headquarters are in the southern German town of Weingarten.

Efficient Technology Management®